

Dear Member,

SMBI Car Club has changed our name. We are now Bay Islands Car Share.

From today please use the new website for all bookings;

www.bayislandscarshare.com.au

A new online account has been created for you. Use your account to make, view and cancel bookings. Please login to your account and set a password. We will send you a second email shortly with instructions to guide you (it may go to junk mail).

All upcoming bookings have been copied across to the new calendar. There will be no disruption of service.

As you will notice we have made a number of other improvements in response to your feedback. We are excited to bring you increased flexibility of booking times. Cars can now be booked by the hour.

Other highlights include:

- 1-hour minimum booking.
- Booking times now start every half hour, making it easier to sync up with the ferries.
- Age limit for over 75 has been removed. Octogenarians rejoice!
- Pets in carriers are now allowed in all vehicles (Pet hair cleaning rules still apply)
- More flexible cancellations. Minimum notice reduced to 24 hours (was previously 48 hours)
- Cheaper price for all day Renault bookings
- Cheaper price for the Ute

For the full range of changes please see the latest version of the [Membership Agreement](#) and take a minute to familiarise yourself with the new website.

Kinds Regards,

Bay Islands Car Share.